



SARCO As your

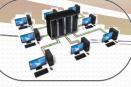
Corporate Excellence Partner



Corporate Excellence:

The ability of a Company to outsmart competitors consistently over a long period of time





CUSTOMIZED SOFTWARE & APP DEVELOPMENT



CHANGE MANAGEMENT



SARC



SYSTEMS FRAMEWORK





OPERATIONS FRAMEWORK Corporate Excellence **Partner**





TAX ADVISORIES



INTERNAL AUDIT & RISK ASSESSMENT



COMPLIANCES



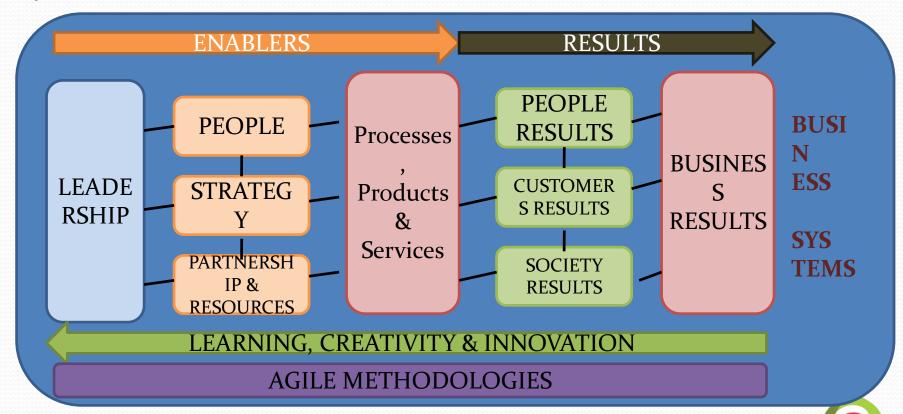
PROCESS STREAMLINING



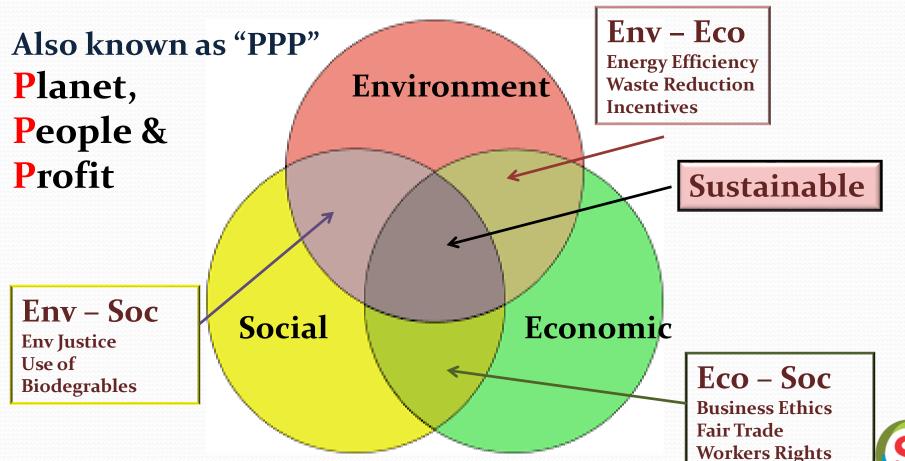
HR & PAYROLL OUTSOURCING



Adapted from the Baldrige Excellence Framework & EFQM Excellence Model



The Sustainability Model



The Critical Elements

Analysis

Technology should automate Tasks or improve workflows,

Enabling staff to improve results

People

Is my Organisation optimised for success?

Technology

technology

Am I leveraging

appropriately?

Collaboration

Every participant must understand The entire process and his contribution

SYNERGY

With successful implementation, people are able to Collaborate effectively and Efficiently drive results

Automation

Technology should support the process & eliminate repetitive or

tedious tasks.

Are my Processes aligned with my objectives?

Process





HIGHER PROFITS

Value Proposition

Sustainable Growth & Profits

Safeguarding Assets & Profits

Minimum 1-1.5% - 12-12.5% increase in BOTTOM LINE PROFITS!

COMPANY WIDE shift to CORPORATE EXCELLENCE



excellence

innovation

marketing



Components of CEP



Strategic Planning

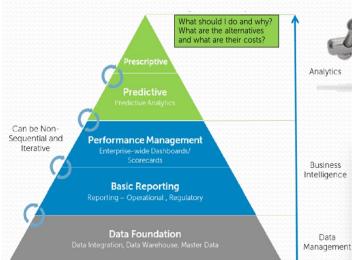
Systems Frameworks **Operations Frameworks**

Sustainable Growth & Profits



Components of CEP







Data

Internal Audit

Management Information Systems (MIS)

Compliances

COMPLIANCE

Safeguarding Assets & Profits



GOVERNANCE

	Deliverables		
A	Strategic Planning		
✓	Pre-Assessment Phase		
	 Set up Planning Team 	Strategic Planning Team	
	 Data Collection and Review 		
✓	Assessment Phase (One Time)		
	 Identify Strategic Issues 	Strategic Issues	
		Document	
	 Identify Opportunities and Threats 	Opportunities and	
		Threats Statement	
	 Identify Strengths and Weaknesses 	Strengths and	
		Weaknesses Statement	
	 Identify Aspirations and Results 	Aspirations and Results	
		Statement	
	 Core Competence Analysis 	CCA Report	
	 Identify USPs 	USP Statement	
	 SWOT Analysis 	SWOT Report	
	 SOAR Analysis 	SOAR Report	

✓ De	sign Phase (One Time)	
0	Mission Statement	Mission Statement
0	Vision Statement	Vision Statement
0	Values Statement	Values Statement
0	Competitive Analysis	Competitive Analysis
		Statement
0	Identify Strategic Alternatives	Strategic Alternatives
		Statement
✓ Bu	ld Phase (One Time)	
0	Set Priorities	Prioritised Strategic
		Alternatives
0	Organisation-wide Goals and Measures	Organisation Goals and
		Measures
0	KPI Definitions	KPI Statement
0	Strategic Plan	Strategy Charts, Maps

Benverable	•
Cascade to Departments	Departmental Plans,
	Goals, Kpis
 Cascade to Individuals 	Individual Plans, Goals,
	KPIs
✓ Manage Phase	
 Implementation Schedule 	
 Tracking Goals and Actions 	Strategic Plan
 Review and Adapt, where needed 	Implementation Status
 Update Strategy, where needed 	Report (Quarterly Basis)
> Systems Frameworks	
✓ In Depth Systems Study (One-time)	Systems Study Report
✓ Systems Mapping (One time)	
 Existing Requirements 	Gap Analysis Report,
	with Recommendations,
	Systems Scalability
	Roadmap

	 Anticipated Future Requirements 	
	 Best Practices 	
	✓ Determine Systems Requirement (One time)	Systems Requirement
		Specification
^ \	✓ Make / Buy Decision Support (One time)	Request for Quote
		(RFQ), if Buy
	✓ Systems Audits	Systems Audit Report
		(Quarterly)
>	Operations Frameworks	
✓	Detailed Organisation Charts (One time)	Organisation Chart
✓	Define Roles, Responsibilities & Qualifications (One time)	RRQ Matrix
1	Identify Areas for Policies, Guidelines and Standard	Policies, Guidelines,
	Operating Procedures (SOPs) (One time)	SOPs
✓	Identify Training needs (One-time)	Training Calendar
✓	Rewards Management Strategy (One time)	Rewards Management
		Strategy

2004/4/4/4			<u></u>
	✓	Employee Engagement Strategy (One time)	Employee Engagement
			Strategy
	✓	Operations Audits	Operations Audit Report
			(Quarterly)
>	Stat	utory Compliances	
✓	Dire	ct Taxes	
	0	Income tax computations, Returns Filing and Tax Audits	Submissions as per the
			due dates
	0	Advance Tax Computations	Submissions as per the
			due dates
	0	TDS computations and returns filings	Submissions as per the
			due dates
	0	Assisting in responding to department queries and	As and when required
		representing before tax departments apart from	
		assessments	
	0	Advising for effective tax planning and recent updates in	As and when applicable
		applicable tax laws	

>	Risk Management and Internal Audit	
✓	Internal Audit	
	 Comprehensive and Process Based 	Internal Audit Report on
	 Transaction and Accounting Advisory 	a monthly basis shall be
		delivered by 15 th of
		succeeding month.
		Reporting template has
		been attached for your
		perusal. The template
		may be customised to
		suit your requirements.
	 Advising for effective tax planning and recent updates in 	As and when applicable
	applicable tax laws	

>	Management Information Systems (MIS)	
✓	Comprehensive Reporting and Analysis	
	 FS – Balance sheet and P&L 	
	 All Financial Aspects 	
	 Inventory Ageing Analysis 	All reports prepared and
	 Receivables / Payables Ageing Analysis 	analysed on Quarterly
	 Key Financial Ratios 	basis shall be delivered
	 Trends Analysis 	by 15 th of succeeding
	 Outlet-wise Performance Analysis 	month.





THANK YOU!

We look forward to a long and mutually rewarding association with you!



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